



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010922

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

JAYSON KENNEDY WAS REALLY GOOD HE WORKED WELL AND WENT ABOVE AND BEYOND HIS JOB DESCRIPTION. JOB WELL DONE !!

We would like to thank you for taking the time to complete this survey.

Date 8/3/2022



Head Office :
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 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010926

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3

2. Would you re-use our services and/or recommend us to others?

YES
 NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Workman very polite & very, very hard working.

We would like to thank you for taking the time to complete this survey.

Date 26-3-2022



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 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010934

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was as good as anyone could ask for Polite Clean,Tidy and went to extreme measures wher required

We would like to thank you for taking the time to complete this survey.

Date 29-3-22



Head Office :
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 Tel : 02392 839623
 Email : admin.hmnbs@sjs.co.uk

Job Reference : SJS010940

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was Courteous Polite very tidy if I needed your company again I would want Pete to do the work

We would like to thank you for taking the time to complete this survey.

Date 9/3/22



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 Tel : 02392 839623
 Email : admin.hmnbsibs@sibs.co.uk

Job Reference : SJS010944

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3

2. Would you re-use our services and/or recommend us to others?

YES
 NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

CANT FAULT RICKY'S WORK, VERY CLEAN + TIDY + THOUGHTFUL. HE WAS A PLEASURE TO HAVE IN OUR HOME TO DO THE WORK.

We would like to thank you for taking the time to complete this survey.

Date 16/03/22



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Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010945

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

.....
.....

We would like to thank you for taking the time to complete this survey.

Date 4/3/2022



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Job Reference : SJS010949

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES
 NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 23-3-22



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Job Reference : SJS010965

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

late was excellent - friendly yet professional & his work was exceptional & high quality

We would like to thank you for taking the time to complete this survey.

Date 17/3/22



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 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSO10860

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

THE WORK CARRIED OUT IS EXCELLENT.
HIGHLY RECOMMENDED TO ANYONE.

We would like to thank you for taking the time to complete this survey.

Date 5-6-21



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 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010869

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 28.6.21



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 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010872

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES
 NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 01/02/2022



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 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010680

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 5-8-21



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 Tel : 02392 839623
 Email : admin.hmnb@sibs.co.uk

Job Reference : SJS010895

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES ~~NO~~

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Ricky did an excellent job.
I have no complaints at all.

We would like to thank you for taking the time to complete this survey.

Date 25.11.21



Head Office :
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HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnb@sibs.co.uk

Job Reference : SJS010901

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 03 Sep 2021



Head Office :
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 Tel : 02380 232750
 Email : admin@sibs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbsibs.co.uk

Job Reference : SJS010903

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 10/11/2021



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
Tel : 02380 232750
Email : admin@sjs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnb@sjs.co.uk

Job Reference : SJS010904

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES

NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete is very hard worker and present, I'd recommend him to any one

We would like to thank you for taking the time to complete this survey.

22/10/21



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010907

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

.....

We would like to thank you for taking the time to complete this survey.

Date 10-9-21.....



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJSO10918

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 06/12/2021



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010930

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Went above and beyond to make it as easy as possible for me

We would like to thank you for taking the time to complete this survey.

Date 11/02/2022



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJSO10931

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

18.2.2002



Head Office :
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnb@sjsbs.co.uk

Job Reference : SJS010959

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

All the workmen associated with this job were punctual, polite and did a good job - and explained each step of the process - We are very pleased with the result.

We would like to thank you for taking the time to complete this survey.

Date 28/3/22



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010908

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES **NO**

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

*Pete was absolutely marvellous, workmanship is fantastic
 It was a joy to have him work in my house all Richards*

We would like to thank you for taking the time to complete this survey.

Date 17/01/22



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
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Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010919

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

I WOULD RECOMMEND RICKY TO ANY
ONE I AM REALLY SATISFIED

We would like to thank you for taking the time to complete this survey.

Date 21.1.2022



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010925

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PKTE WENT THE EXTRA MILE AND WAS COURTEOUS AND PROFESSIONAL. EXTREMELY PLEASED WITH HIS WORK

We would like to thank you for taking the time to complete this survey.

Date 11/2/22



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sibs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sibs.co.uk

Job Reference : SJS010929

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 12/01/22



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
 Tel : 02380 232750
 Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010937

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

the work was done well and Pete the builder was polite and nice to speak to.

We would like to thank you for taking the time to complete this survey.

Date 22-12-2021



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
Tel : 02380 232750
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference :

SJSO10941

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

WORK CARRIED OUT WAS EXCELLENT
WORKER WAS TOP CLASS

We would like to thank you for taking the time to complete this survey.

Date 28/1/22



Head Office :
 407 Solent Business Centre, Millbrook Road
 West, Southampton, Hampshire SO15 0HW
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Portsmouth Office :
 Building 1/083A, Admirals Walk
 HMNB Portsmouth, PO1 3LU
 Tel : 02392 839623
 Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010961

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Peter was always careful to be as less disruptive as possible and would tell me if the work was to be noisy

We would like to thank you for taking the time to complete this survey.

Date 23-2-22