

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

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www.sandjbuildingservices.co.uk

Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	5J5010922	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.	Dlease t	ick the appropriat	a hay No. 1.2
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to ot YES/ NO			
Please provide any further comments on what we did well can improve the service offered to you below;	and/or suggesti	ons on ways in wl	nich we
JAYSON KENNDY WAS REALLY GOOD HE WO	RKED WELL	AND WENT AB	ميد
AND BEYOND HIS JOB DISCRIPTION. JOB (WELL DONE	1.1.	***************************************
We would like to thank you for taking the time	to complete this	survey.	
	Date	8/3/2022	П



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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

ob	Reference	:	SJSO	10926

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

How do you rate the following?	Poor	Good	Exceller
General communication of office personnel and nformation provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail n section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
Would you re-use our services and/or recommend us to ot YES NO Please provide any further comments on what we did well		ions on ways in w	hich we
can improve the service offered to you below;	ry hard	working	
			7

Date 26-3-2022



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk Portsmouth Office:

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	55010934
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

For Polite Clean Tidy and want to etreme measures

Wher required

We would like to thank you for taking the time to complete this survey.

Date 29-3-22



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	STECHOOLO	
Job Reference.	2720104110	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.		ick the appropriate	
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to of NO 3. Please provide any further comments on what we did well can improve the service offered to you below; Pete was Coxteous Polite your company again I would we would like to thank you for taking the time	and/or suggest e way fide ent Pete f	if I nee	
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Email: admin.hmnb@sjbs.co.uk

Job Reference:	SJ5010944	
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	11	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	8
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	8
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	8
2. Would you re-use our services and/or recommend us to or	thers?		
YES NO			
 Please provide any further comments on what we did wel can improve the service offered to you below; 	l and/or sugges	tions on ways in w	hich we
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TIDY + THOUGHTENL, H	E WAS	A PLEA	SUPE TO
We would like to thank you for taking the time	e to complete th	WE NO.	UR HOME TO THE WORK
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Satisfaction Survey

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How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
Would you re-use our services and/or recommend us to ot YES NO Please provide any further comments on what we did well can improve the service offered to you below;		ions on ways in w	vhich we

Date 43 2022.



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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

. How do you rate the following?	r rease t	ick the appropriat	C DOX 140. 1 3
. How do you rate the following:	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	18
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	13
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	V3
The cleaning down and protection regarding COVID-19	1	2	3
YES Please provide any further comments on what we did well can improve the service offered to you below;		ions on ways in w	hich we

Date 23-3-22



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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	5.15010965	

Satisfaction Survey

o complete our satisfaction survey.	Please t	ick the appropriat	e box No. 1-3
. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
Would you re-use our services and/or recommend us to ot NO	hers?		
 Please provide any further comments on what we did well can improve the service offered to you below; 	and/or suggest	ions on ways in w	hich we
lote was excellent friend	y yet o	ofessional d	t
his work was exceptional to	high qu	nality	

Date 17/3/22



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Date 5-6-21

Satisfaction Su	irvey		
As part of our commitment to continually improving the service value your comments on the work we have completed, and we to complete our satisfaction survey.	ould be grateful it	f you could take th	ne time
1. How do you rate the following?	Poor	ick the appropriat Good	
General communication of office personnel and information provided.	1	2	Excellen
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?		2	13
Were operatives presentable and identifiable?	1	2	13
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	13
The cleaning down and protection regarding COVID-19	1	2	13
. Would you re-use our services and/or recommend us to o	thers?		
Please provide any further comments on what we did well can improve the service offered to you below;	and/or suggesti	ons on ways in wh	nich we
THE WORK CARRIED OUT IS	XCELLEN	T	
HIGHLY RECOMMEND TO ANYON	É		**************************************

S&JQF043 Satisfaction Survey Issue 3 – 9.12.20

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ob Reference	:	53501	0	860	1
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Satisfaction Survey

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Please tick the appropriate box No. 1-3

	Please t	e box No. 1-3	
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to of	thers?		
3. Please provide any further comments on what we did well can improve the service offered to you below;	and/or sugges	tions on ways in w	hich we
W€ would like to thank you for taking the time	e to complete th	iis survey.	
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Satisfaction Survey

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Please tick the appropriate box No. 1-3

	i icase ti	ick the appropriate	50% 1VO. 1 5
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
YES NO		ions on ways in w	hich we
We would like to thank you for taking the time	to complete th	is survey.	

Date 01/62/2022



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Email: admin.hmnb@sjbs.co.uk

Job Reference :	SJ5010680	<u> </u>		
	Satisfaction Sur	vey		
s part of our commitment to continal alue your comments on the work work work work work work work work		uld be grateful if		e time
. How do you rate the following?	tan a segui	Poor	Good	Excellen
General communication of office printer information provided.	personnel and	1	2	3
Did works start and complete as a	rranged?	1	2	3
Were operatives polite and respec	tful?	1	2	3
Were operatives presentable and	identifiable?	1	2	3
Was the workplace safe, clean and completion of the works?	I tidy during and on	1	2	3
Did the works meet your expectat in section 3.	ions? If no please detail	1	2	3
The overall service received by ou	r company.	1	2	3
The cleaning down and protection	regarding COVID-19	1	2	3
2. Would you re-use our services	and/or recommend us to o	thers?		
YES	NO			
3. Please provide any further com can improve the service offered		l and/or suggest	tions on ways in w	hich we

Date 57-8-21.

We would like to thank you for taking the time to complete this survey.



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Date 25. 11- 2]

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	555010901	
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	13
. Would you re-use our services and/or recommend us to or	thers?		
YES NO			
 Please provide any further comments on what we did well can improve the service offered to you below; 	l and/or suggest	ions on ways in w	vhich we



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Satisfaction Survey

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to complete our satisfaction survey.	Please t	ick the appropriate	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to ot	hers?		
YES NO			
 Please provide any further comments on what we did well can improve the service offered to you below; 	and/or suggest	ions on ways in w	hich we
We would like to thank you for taking the time	to complete thi	s survey.	

Date 10/9/1/2021



Head Office:

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Email: admin.hmnb@sjbs.co.uk

Job Reference: SJS010901	+		
Satisfaction S	urvey -		
As part of our commitment to continually improving the servivalue your comments on the work we have completed, and we complete our satisfaction survey.	ould be grateful it	f you could take th	ie time
L. How do you rate the following?	Poor Poor	tick the appropriat Good	Excellent
General communication of office personnel and information provided.	1	2	3/
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	8
2. Would you re-use our services and/or recommend us to YES NO			
Please provide any further comments on what we did w can improve the service offered to you below;	ell and/or sugges	tions on ways in w	vhich we
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Pere & Jery he ple Sent, gld nec conywe would like to thank you for taking the ti	on en o	nis survey.	10

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Date 10-9-21

Satisfaction Su	rvey		***
As part of our commitment to continually improving the service value your comments on the work we have completed, and wo to complete our satisfaction survey.	uld be grateful if		e time
1. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	8
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	8
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	13
2. Would you re-use our services and/or recommend us to o YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below;		ions on ways in v	vhich we

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We would like to thank you for taking the time to complete this survey.



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Email: admin.hmnb@sjbs.co.uk

Job Reference :	SJS010918			
	Satisfaction Sur	vey		
s part of our commitment to continuall alue your comments on the work we had complete our satisfaction survey.		ıld be grateful if		e time
. How do you rate the following?		Poor	Good	Excellen
General communication of office person information provided.	onnel and	1	2	3
Did works start and complete as arran	ged?	1	2	(3)
Were operatives polite and respectful	?	1	2	3
Were operatives presentable and iden	tifiable?	1	2	3
Was the workplace safe, clean and tid completion of the works?	y during and on	1	2	3
Did the works meet your expectations in section 3.	? If no please detail	1	2	3
The overall service received by our con	mpany.	1	2	3
The cleaning down and protection reg	arding COVID-19	1	2	(3)

We would like to thank you for taking the time to complete this survey.

3. Please provide any further comments on what we did well and/or suggestions on ways in which we

Date 06/12/2021

can improve the service offered to you below;



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Satisfaction Sur	rvey		
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1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	8
Did works start and complete as arranged?	1	2	8
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3\
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3./

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2. Would you re-use our services and/or recommend us to others?

The cleaning down and protection regarding COVID-19

NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Went above and beyond to make it as easy as possible for me as possible for me

We would like to thank you for taking the time to complete this survey.

Date 11/02/2022



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: admin@sjbs.co.uk

www.sandjbuildingservices.co.uk

Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

dol	Reference:	212010331

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

Good	Excellent
2	3
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2	3
gestions on ways in v	which we
	e this survey.

18.22002



Job Reference:

Head Office:

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

SJS010959

Satisfaction Survey

Tel: 02380 232750

Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk

Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

to complete our satisfaction survey.	Please t	ick the appropriate	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3 V
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3 V
Were operatives presentable and identifiable?	1	2	3 V
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3 🗸
Did the works meet your expectations? If no please detail in section 3.	1	2	3 🗸
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to o	others?		
3. Please provide any further comments on what we did we can improve the service offered to you below;			
All the workmen associates	l with t	his job	were
All the workmen associated purstual, polite and did a	good job	o-and 6	ex plained each
ep of the We would like to thank you for taking the time	ne to complete the	eased w	it the result
) .		1

Date28



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750

Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	5,50,0908	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to of	thers?		
YES NO			

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was absolutly marvelous, workmanship is fantastic it was a gay to have him own in my house diffichants

We would like to thank you for taking the time to complete this survey.

Date 17/01/92



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	5J5010919

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	13
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	L3'
Were operatives presentable and identifiable?	1	2	3/
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13/
Did the works meet your expectations? If no please detail in section 3.	1	2	L3'
The overall service received by our company.	1	2	V3
The cleaning down and protection regarding COVID-19	1	2	L3/
Please provide any further comments on what we did well can improve the service offered to you below; Thomas Recomends ONE TAM REALLY SATISE	l and/or suggest	TO AN	y

Date 24-1 2099



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

Email: <u>admin@sjbs.co.uk</u> www.sandjbuildingservices.co.uk

Portsmouth Office:

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Tel: 02392 839623 Email: admin.hmnb@sjbs.co.uk

loh	Pot	erence	
100	VC!	CICILLE	. 5

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		0	2

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	18
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	V3-
Were operatives presentable and identifiable?	1	2	18
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	13
The cleaning down and protection regarding COVID-19	1	2	13
2. Would you re-use our services and/or recommend us to o	thers?		
YES NO			

3. Please provide any further comments on what we did well and/or suggestions on ways in which we

can improve the service offered to you below;

PRIE WENT THE EXTER MILE AND WAS COURTEOUS AND PROFESSIONAL. EXTREMELY REASED WITH HIS WORK

We would like to thank you for taking the time to complete this survey.

Date 11/2/22



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

o complete our satisfaction survey.	Please t	ick the appropriat	te box No. 1-3
. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	(3)
YES NO Please provide any further comments on what we did well can improve the service offered to you below;		tions on ways in v	vhich we

Date 12/01/22.



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk

Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	55010937	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

	Please tick the appropriate box No		e box No. 1-3
How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
Would you re-use our services and/or recommend us to or NO Please provide any further comments on what we did well can improve the service offered to you below;		tions on ways in v	vhich we
	ll and	Pet	
the work was done we he builder was polite a			seak t

We would like to thank you for taking the time to complete this survey.

Date 22 - 12 - 2021



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: <u>admin@sjbs.co.uk</u>

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Portsmouth Office:

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Date .. 2.8 1 22

Job Reference: SJS	5010941		
Satisfaction S	urvey		
As part of our commitment to continually improving the servivalue your comments on the work we have completed, and w			
to complete our satisfaction survey.	Please t	ick the appropriate	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to	others?		
YES NO			
3. Please provide any further comments on what we did w can improve the service offered to you below;	(C.)	ions on ways in w	hich we
WORK CARIED OUT WAS EXALE	eni		
WORLER WAS 1 OF CLASS			

We would like to thank you for taking the time to complete this survey.



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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference: SJSO10961	A 5
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3~
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3~
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
YES NO Please provide any further comments on what we did well can improve the service offered to you below; Perel was always care with the possible and was care with the world like to thank you for taking the time.	l and/or suggest & Ve and	less di	

Date 23 - 2-22