

Job Reference:

Head Office:

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750

Email: admin@sjbs.co.uk www.sandjbuildingservices.co.uk

Portsmouth Office:

Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Satisfaction Su	rvey		
As part of our commitment to continually improving the service value your comments on the work we have completed, and wo to complete our satisfaction survey.	uld be grateful if		ne time
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	18
Did works start and complete as arranged?	1	2	us
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	8
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	13

5J5010968

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

NO

2. Would you re-use our services and/or recommend us to others?

Pete was brilliant, a fantastic job. Go pleased with his work, rey proffessional.

We would like to thank you for taking the time to complete this survey.



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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

tick the appropriate	e box No. 1-3
Good	Excellent
2	13
2	3
2	3
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2	\3
2	13
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	work.

Date 28042022



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Email: admin.hmnb@sjbs.co.uk

Date 23-4-2022

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SJ5010936

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

complete our satisfaction survey.	Please t	ick the appropriate	e box No. 1-3
How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
Would you re-use our services and/or recommend us to ot YES NO			
 Please provide any further comments on what we did well can improve the service offered to you below; 	and/or suggest	ions on ways in w	hich we
	helpful	inskpe	laining
Peter was most willing and.	Very A	eppy w	the met
We would like to thank you for taking the time	to complete th	is survey.	" Gones



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Satisfaction Survey

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value your comments on the work we have completed, and wou to complete our satisfaction survey.	uld be grateful if	you could take the	e time	
	Please tick the appropriate box No. 1-3			
1. How do you rate the following?	Poor	Good	Excellent	
General communication of office personnel and information provided.	1	2	3	
Did works start and complete as arranged?	1	2	(3)	
Were operatives polite and respectful?	1	2	(3)	
Were operatives presentable and identifiable?	1	2	3	
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3	
Did the works meet your expectations? If no please detail in section 3.	1	2	3	
The overall service received by our company.	1	2	3	
The cleaning down and protection regarding COVID-19	1	2	3	
2. Would you re-use our services and/or recommend us to or NO	thers?			
Please provide any further comments on what we did wel can improve the service offered to you below;	l and/or suggest	ions on ways in w	hich we	
RICKY WAS AN EXECCENT TRANSSMAN, A REASURE TO HAVE WORKING IN M	/WORKER.	HE WAS	BB (10) AB (18)	
A REASURE TO HAVE WORKING IN M	Y HOME!			
We would like to thank you for taking the time	e to complete th	is survey.		

. Date ... 14/4/2022 ·



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Date 14 04 2022

Job Reference: SJSOIO	742		
Satisfaction Su	ırvey		
As part of our commitment to continually improving the servic value your comments on the work we have completed, and we to complete our satisfaction survey.	e we provide to could be grateful if	our customers, we you could take th	would e time
	Please t	ick the appropriat	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3/
Were operatives polite and respectful?	1	2	3/
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	31
Did the works meet your expectations? If no please detail in section 3.	1	2	3/
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to ot	thers?		
YES NO			
 Please provide any further comments on what we did well can improve the service offered to you below; 	and/or suggestion	ons on ways in wh	ich we
Well satisfier and Jas	son was	SO	
Well sourstien and Jas helptul with my. S	ioVai		91904
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We would like to thank you for taking the time to complete this survey.



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Job Reference	0 .

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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.	Please tick the appropriate box No. 1-3			
1. How do you rate the following?	Poor	Good	Excellent	
General communication of office personnel and information provided.	1	2	3	
Did works start and complete as arranged?	1	2	3	
Were operatives polite and respectful?	1	2	3	
Were operatives presentable and identifiable?	1	2	3	
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3	
Did the works meet your expectations? If no please detail in section 3.	1	2	3	
The overall service received by our company.	1	2	3	
The cleaning down and protection regarding COVID-19	1	2	3	
2. Would you re-use our services and/or recommend us to o YES NO 3. Please provide any further comments on what we did we can improve the service offered to you below;		tions on ways in v	which we	
RUKY WAS VERY POLITE A	non ci	RKMAN SO	P	
RUKY WAS VERY POLITE A. WAS BRILLIAMT. WE ARE I	VERY PL	EASE NI	TM	
THE OUT KOME We would like to thank you for taking the tim	<i>(</i> e to complete th	is survey.		

Date 7.04.2022



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Job Reference :	SJSOIC934	
JOB Reference.	572010434	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

Good	Excellent
2	3
2	3
2	3
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2	3
2	3
2	3
A	
stior	ns on ways in v

Pote was as good as anyone could ask
for Polite Clean Tidy and want to etem measures
wher required
We would like to thank you for taking the time to complete this survey.

Date 29-3-22



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Email: admin.hmnb@sjbs.co.uk

Job Reference :	SJS010926		

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

How do you rate the following?		AND 1 30	e box No. 1-3
General communication of office personnel and information provided.	Poor 1	Good 2	Excellen 3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
Please provide any further comments on what we did well can improve the service offered to you below; Workman very polite a very, very	l and/or suggest		



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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

How do you rate the following?	Please t	ick the appropriate	e box No. 1-3
now do you rate the following:	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	18
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	13
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	18
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	B
The cleaning down and protection regarding COVID-19	1	2	8
Please provide any further comments on what we did wel can improve the service offered to you below;		ions on ways in w	hich we

Date 23-3-22



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Job Reference:	5.15010965	

Satisfaction Survey

United the fall and a 2	Piease I	ick the appropriat	E DOX NO. 1-3
How do you rate the following?	Poor	Good	Excellen
eneral communication of office personnel and formation provided.	1	2	3
id works start and complete as arranged?	1	2	(3)
Vere operatives polite and respectful?	1	2	3
Vere operatives presentable and identifiable?	1	2	3
Vas the workplace safe, clean and tidy during and on ompletion of the works?	1	2	3
id the works meet your expectations? If no please detail section 3.	1	2	(3)
he overall service received by our company.	1	2	(3)
he cleaning down and protection regarding COVID-19	1	2	(3)
Would you re-use our services and/or recommend us to o	others?		
YES NO			
Please provide any further comments on what we did we can improve the service offered to you below;	ll and/or suggest	ions on ways in w	hich we
lote was excellent friend	ly yet of	refessional e	_

Date 17/3/22



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Email: admin.hmnb@sjbs.co.uk

Job Reference:	55010944	
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

value your comments on the work we have completed, and wou to complete our satisfaction survey.		ick the appropriate	
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	43
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	8
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	8
Did the works meet your expectations? If no please detail in section 3.	1	2	8
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	8
2. Would you re-use our services and/or recommend us to o	thers?		
 Please provide any further comments on what we did wel can improve the service offered to you below; 	ll and/or suggest	tions on ways in w	vhich we
CANT FAULT RICKY'S W	IORK,	VERY C	LEAN+
TIDY + THOUGHTEVL. H We would like to thank you for taking the time	E WAS HA e to complete th	A PLEA WE IN O	SUPE TO UR HOME T THE WORK
		te 16/03	

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	55010940	
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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

value your comments on the work we have completed, and wou to complete our satisfaction survey.		you could take the ick the appropriate	
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided	1	2	(3)
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to ot YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below; Pete was Confered Solite your company again I would we We would like to thank you for taking the time	and/or suggest boyfidg	if I nee	



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Job Reference :	5J5010922	

Satisfaction Survey

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to complete our satisfaction survey.	Please t	ick the appropriat	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to other services and services ar			
Please provide any further comments on what we did well can improve the service offered to you below;	and/or suggesti	ons on ways in w	hich we
JAYSON KENNDY WAS REALLY GOOD HE WO	RKED WELL	AND WENT AB	علا
AND BEYOND HIS JOB DISCRIPTION. JOB (DELL DONE	١١.	***************************************
We would like to thank you for taking the time	to complete this	survey.	
	Date	8/3/2022	



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Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.	Please tick the appropriate box No. 1		
1. How do you rate the following?	Poor Good		
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to o YES NO 3. Please provide any further comments on what we did wel can improve the service offered to you below;		ions on ways in w	hich we
We would like to thank you for taking the time	e to complete th	is survey.	n de la constanta

Date H 3 1022.



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5.75010959

Satisfaction Survey

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How do you rate the following?		ick the appropriat	
	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3 🗸
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3 V
Were operatives presentable and identifiable?	1	2	3 V
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3 V
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
YES NO	others?		
 Please provide any further comments on what we did we can improve the service offered to you below; 	ell and/or sugges	tions on ways in v	vhich we
All the workmen associated	l with t	his job	were
punctual, polite and did a		-and &	explained of



Job Reference:

Head Office:

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

SJS010961

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Date 23 - 2-12

Satisfaction Sur	vey		
As part of our commitment to continually improving the service value your comments on the work we have completed, and wou to complete our satisfaction survey.	ld be grateful if		e time
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3~
Were operatives presentable and identifiable?	1	2	3~
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	3
YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below; Next was always care with the possible and words would tell the raise.	and/or suggest		
We would like to thank you for taking the time	to complete th	is survey.	



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Job Reference: 5J5010	930		
Satisfaction Su	ırvey		
As part of our commitment to continually improving the servic value your comments on the work we have completed, and wo to complete our satisfaction survey.	ould be grateful if		e time
1. How do you rate the following?	Poor	Good	Excellen
General communication of office personnel and information provided.	1	2	18
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3/
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3\
Did the works meet your expectations? If no please detail in section 3.	1	2	3/
The overall service received by our company.	1	2	3./
The cleaning down and protection regarding COVID-19	1	2	3/
2. Would you re-use our services and/or recommend us to o	others?		
3. Please provide any further comments on what we did we can improve the service offered to you below;			
Went above and beyond to	make it	ias east	!
11 0			***************************************

Date 11/02/2022

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JUD	1					LC	

-		77 Table 1	-
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			method total

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

Poor	Good	Excellent
1	2	18
1	2	3
1	2	V3-
1	2	18
1	2	13
1	2	13
1	2	13
1	2	13
thers?		
	1 1 1 1 1 1 1	1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 2 2

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PRIE WENT THE EXTER MILE AND WAS COURTEOUS AND PROFESSIONAL, EXTREMELY BEASED WITH HIS WOLL

We would like to thank you for taking the time to complete this survey.

Date 11/2/22



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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	SJ5010872
	No.

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to o	thers?		
3. Please provide any further comments on what we did we can improve the service offered to you below;	l and/or suggest	ions on ways in w	hich we
We would like to thank you for taking the tim	e to complete thi	is survey.	

Date 01/62/2022



Job Reference:

Head Office:

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: admin@sjbs.co.uk

www.sandjbuildingservices.co.uk

Portsmouth Office:

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Tel: 02392 839623

55010941

Email: admin.hmnb@sjbs.co.uk

Date .. 28 1 22

Satisfaction Sur	vey		
As part of our commitment to continually improving the service value your comments on the work we have completed, and wou to complete our satisfaction survey.	ld be grateful		e time
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	(3)
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to of YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below; WORK CARIED OUT WAS EXALEN WORKER WAS TOP CLASS	and/or sugge:	stions on ways in w	hich we

We would like to thank you for taking the time to complete this survey.



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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

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550010-11

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.	Please t	ick the appropriate	box No. 1-3
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	L3
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	L3'
Were operatives presentable and identifiable?	1	2	3/
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13/
Did the works meet your expectations? If no please detail in section 3.	1	2	L3'
The overall service received by our company.	1	2	13
The cleaning down and protection regarding COVID-19	1	2	L3/
2. Would you re-use our services and/or recommend us to of YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below;		tions on ways in wl	nich we
ONE I AMPEALLY SATIST	RICKU) TO ANG	4
We would like to thank you for taking the time	e to complete th	is survey.	

Date 24-1 2099



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	SJSOIOGOS	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

Poor	Good	Excellent
1	2	3
1	2	3
1	2	3
1	2	3
1	2	3
1	2	3
1	2	3
1	2	3
	ions on ways in v	which we
	1	1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2

Pete was absolutly marvelaus, workmanship is fantastic it was a gay to have him own in my house allichards

We would like to thank you for taking the time to complete this survey.

Date 17/01/22



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	55010929	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would

to complete our satisfaction survey.	Please ti	ick the appropriate	e box No. 1-3
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	(3)
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	(3)
2. Would you re-use our services and/or recommend us to of YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below;		ions on ways in w	hich we
We would like to thank you for taking the time	e to complete th	is survey.	
	Dat	e 12/01/	22.



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	575010937	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

Date 22 - 12 - 2021

1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	(3)
Were operatives polite and respectful?	1	2	(3)
Were operatives presentable and identifiable?	1	2	(3)
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	(3)
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to on the NO NO. 3. Please provide any further comments on what we did well		tions on ways in w	hich we
can improve the service offered to you below;			
the work was done we	ll and	d Pete	
the work was done we the builder was polite a	nd nia	ce to so	seak to:
We would like to thank you for taking the time			N.



Job Reference:

Head Office:

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Date 25. 11- 21

Satisfaction Sur	vey		
As part of our commitment to continually improving the service value your comments on the work we have completed, and wou to complete our satisfaction survey.	ld be grateful if		time
1. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3 🗸
Did works start and complete as arranged?	1	2	3~
Were operatives polite and respectful?	1	2	3 🗸
Were operatives presentable and identifiable?	1	2	3 🖍
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3 🗸
Did the works meet your expectations? If no please detail in section 3.	1	2	3 🗸
The overall service received by our company.	1	2	3 🗸
The cleaning down and protection regarding COVID-19	1	2	3 🗸
YES 3. Please provide any further comments on what we did well can improve the service offered to you below; Ricky did an eacutent I have no complaint	and/or sugges		hich we
We would like to thank you for taking the time			

550000095



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Building 1/083A, Admirals Walk HMNB Portsmouth, PO1 3LU

Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference :	\$J\$010904	

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3/
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	3
The cleaning down and protection regarding COVID-19	1	2	8

VIEC/	110
YES	1 NO
- 5	

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

ple Sent, gld recomend him to anywe would like to thank you for taking the time to complete this survey.

22/10/91



Job Reference:

Head Office:

407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW Tel: 02380 232750

Email: admin@sjbs.co.uk

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Portsmouth Office:

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Date 10-9-21

irvey		-,
ould be grateful if	you could take th	e time
Poor	Good	Excellent
1	2	8
1	2	3
1	2	C3°
1	2	3
1	2	8
1	2	8
1	2	8
1	2	13/
others?		
ell and/or sugges	tions on ways in w	vhich we
	Poor 1 1 1 1 1 1 1 1 1 1 1 1 1	Poor Good 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1

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We would like to thank you for taking the time to complete this survey.



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

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Email: admin.hmnb@sjbs.co.uk

Job	Reference	:	53501	0	86	9
		200			00	- 1

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

	Please t	ick the appropriate	e box No. 1-3
. How do you rate the following?	Poor	Good	Excellent
General communication of office personnel and information provided.	1	2	3
Did works start and complete as arranged?	1	2	3
Were operatives polite and respectful?	1	2	3
Were operatives presentable and identifiable?	1	2	3
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	3
Did the works meet your expectations? If no please detail in section 3.	1	2	3
The overall service received by our company.	1	2	(3)
The cleaning down and protection regarding COVID-19	1	2	3
2. Would you re-use our services and/or recommend us to or NO NO Please provide any further comments on what we did well can improve the service offered to you below;		tions on ways in w	hich we
W∉ would like to thank you for taking the time	e to complete th	is survey.	
			,

. Date 28-6-21



407 Solent Business Centre, Millbrook Road West, Southampton, Hampshire SO15 0HW

Tel: 02380 232750 Email: admin@sjbs.co.uk

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Portsmouth Office:

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Tel: 02392 839623

Email: admin.hmnb@sjbs.co.uk

Job Reference:	575010860

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

to complete our satisfaction survey.		you could take ti	
1. How do you rate the following?	Please t	ick the appropriat Good	e box No. 1-3 Excellen
General communication of office personnel and information provided.	1	2	[3
Did works start and complete as arranged?	1	2	13
Were operatives polite and respectful?	1	2	13
Were operatives presentable and identifiable?	1	2	13
Was the workplace safe, clean and tidy during and on completion of the works?	1	2	13
Did the works meet your expectations? If no please detail in section 3.	1	2	13
The overall service received by our company.	1	2	13
The cleaning down and protection regarding COVID-19	1	2	13
2. Would you re-use our services and/or recommend us to ot YES NO 3. Please provide any further comments on what we did well can improve the service offered to you below; THE WORK CORRIED OF ISE	and/or suggestic		nich we
HIGHLY RECOMMEND TO ANYON	E		
We would like to thank you for taking the time	to complete this	survey.	
	Date	5-6-21	