



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
Tel : 02380 232750
Email : admin@sjbs.co.uk
www.sandjbuildingservices.co.uk

Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010977

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Very happy with the work.

We would like to thank you for taking the time to complete this survey.

Date 28/04/2022

Job Reference : SJS010936

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

* Peter was most willing and helpful in explaining every step of the procedure. Very happy with the exceptional job.

We would like to thank you for taking the time to complete this survey.

Date 23-4-2022



Head Office :
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Job Reference :

STSO10962

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

RICKY WAS AN EXCELLENT TRADESMAN/WORKER. HE WAS
A PLEASURE TO HAVE WORKING IN MY HOME.

We would like to thank you for taking the time to complete this survey.

Date 14/4/2022



Head Office :
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Job Reference :

SJS010942

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES ☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Well satisfied and Jason was so
helpful with my sister

We would like to thank you for taking the time to complete this survey.

Date 14.04.2022



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Job Reference : SJS010934

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was as good as anyone could ask
for Polite Clean, Tidy and went to extreme measures
when required

We would like to thank you for taking the time to complete this survey.

Date 29-3-22



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Job Reference :

SJS010949

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?



3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 23-3-22



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Job Reference : SJS010922

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES ✓	NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

JAYSON KENNEDY WAS REALLY GOOD HE WORKED WELL AND WENT ABOVE AND BEYOND HIS JOB DESCRIPTION. JOB WELL DONE !!

We would like to thank you for taking the time to complete this survey.

Date 8/3/2022



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010945

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 4/3/2022



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010925

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PKT went the extra mile and was courteous and professional. extremely pleased with his work

We would like to thank you for taking the time to complete this survey.

Date 11/2/22



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Tel : 02392 839623
Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010919

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="radio"/> YES	<input type="radio"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

I WOULD RECOMMEND RICKY TO ANY
ONE I AM REALLY SATISFIED

We would like to thank you for taking the time to complete this survey.

Date 21-1-2022



Head Office :
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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSO10908

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was absolutely marvelous, workmanship is fantastic
It was a joy to have him work in my house all Richards

We would like to thank you for taking the time to complete this survey.

Date 17/01/22



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Tel : 02392 839623
Email : admin.hmnbs@sibs.co.uk

Job Reference : SJS010929

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 12/01/22



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010937

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

The work was done well and Pete
the builder was polite and nice to speak to.

We would like to thank you for taking the time to complete this survey.

Date 22-12-2021



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSO10695

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES	NO
-----	---------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Ricky did an excellent job.
I have no complaints at all.

We would like to thank you for taking the time to complete this survey.

Date 25.11.21



Head Office :
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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010904

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete is very hard worker and
present. I'd recommend him to
any one

We would like to thank you for taking the time to complete this survey.

22/10/21

Job Reference : SJS010907

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 10-9-21



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Tel : 02392 839623
Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010869

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

We would like to thank you for taking the time to complete this survey.

Date 28.6.21

Job Reference : SJSO10860

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

THE WORK CARRIED OUT IS EXCELLENT.
HIGHLY RECOMMENDED TO ANYONE.

We would like to thank you for taking the time to complete this survey.

Date 5-6-21



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Job Reference : SJSO10978

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>
YES	NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PETE HAS DONE AN EXCELLENT JOB
WE ARE VERY HAPPY AND HE'S A GOOD WORKER

We would like to thank you for taking the time to complete this survey.

Date 7/7/22



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Job Reference : SJSO10988

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was a very good worker -
polite

We would like to thank you for taking the time to complete this survey.

Date



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Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010993

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ **YES** ☐ **NO**

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Fantastic Service
Thank you

We would like to thank you for taking the time to complete this survey.

Date 01/8/2022

Job Reference : SJS011015

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

☒ YES ☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was excellent and the outcome of new bathroom is amazing thank you

We would like to thank you for taking the time to complete this survey. *Anastasia Del*

Date 6/10/22

Job Reference : SJSO10997

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓✓
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ?

2. Would you re-use our services and/or recommend us to others?

☒ YES ☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Really pleased with Ricky's commitment and professionalism.

We would like to thank you for taking the time to complete this survey.

Date 14/7/22.



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Email : admin.hmnb@sjbs.co.uk

Job Reference : SJS010992

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="text" value="YES"/>	<input type="text" value="NO"/>
---	---------------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

fantastic men working, polite,
efficient & informal,

We would like to thank you for taking the time to complete this survey.

Date 16/9/22



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Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011005

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

VERY KIND & HELPFUL.

We would like to thank you for taking the time to complete this survey.

Date 11.08.22



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011000

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES	NO
-----	----

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

EXCELLENT

We would like to thank you for taking the time to complete this survey.

Date 23/04/2022



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Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011020

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Better
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Excellent Service Friendly Hard Worker
Plumber Ricky Gimson has done truly excellent job
As did Alan Floor fitter & the electrician Jordan.
We would like to thank you for taking the time to complete this survey.

Date 22.10.22



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011019

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

very good service nice persons to have done the work
many Thank.

We would like to thank you for taking the time to complete this survey.

Date 22.12.2022



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011018

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

EVERY THING WAS DONE VERY WELL
I AM VERY PLEASED.

We would like to thank you for taking the time to complete this survey.

Date 24.9.22



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
Tel : 02380 232750
Email : admin@sjbs.co.uk
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010986

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

Poor **Good** **Excellent**

General communication of office personnel and information provided.

1

2

3

Did works start and complete as arranged?

1

2

3

Were operatives polite and respectful?

1

2

3

Were operatives presentable and identifiable?

1

2

3

Was the workplace safe, clean and tidy during and on completion of the works?

1

2

3

Did the works meet your expectations? If no please detail in section 3.

1

2

3

The overall service received by our company.

1

2

3

The cleaning down and protection regarding COVID-19

1

2

3

2. Would you re-use our services and/or recommend us to others?

YES

NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete has been a pleasure and has always kept the work area safe & clean. His work is outstanding

We would like to thank you for taking the time to complete this survey.

Date 23/6/22



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
Tel : 02380 232750
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011045

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES ☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PETE was absolutely top notch great job
very pleased!

We would like to thank you for taking the time to complete this survey.

Date 24/11/22



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Portsmouth Office :
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HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS010996

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Fitter was excellent

We would like to thank you for taking the time to complete this survey.

Date 3.10.2022



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Tel : 02380 232750
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference :

SJS011059

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

Poor	Good	Excellent
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Very good in all aspects. Very understanding and patient.
Thank you very much.

We would like to thank you for taking the time to complete this survey.

Date 07/12/2022



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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011022

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete WAS VERY EFFICIENT AND PRODUCT
PERFECT

We would like to thank you for taking the time to complete this survey.

Date 13-2-23



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011035

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent	
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Very Pleased with all the work done.

We would like to thank you for taking the time to complete this survey.

Date 13-3-23



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011065

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
--	------------------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Peter was very good at his job and made
sure i was ok as the job progressed

We would like to thank you for taking the time to complete this survey.

Date 24/3/23



Head Office :
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West, Southampton, Hampshire SO15 0HW
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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS012006

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="text" value="YES"/>	<input type="text" value="NO"/>
---	---------------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

I was very pleased with the work and the person doing it.

We would like to thank you for taking the time to complete this survey.

Date 5-4-23



Head Office :
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Portsmouth Office :
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HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS012009

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3 ✓

General communication of office personnel and information provided.

Did works start and complete as arranged?

Were operatives polite and respectful?

Were operatives presentable and identifiable?

Was the workplace safe, clean and tidy during and on completion of the works?

Did the works meet your expectations? If no please detail in section 3.

The overall service received by our company.

The cleaning down and protection regarding COVID-19

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES ✓	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

EXCELLENT WORK. MICHAEL WORKED HARD TO COMPLETE A VERY EXCEPTIONAL SERVICE

We would like to thank you for taking the time to complete this survey.

Date 17/03/2023



Head Office :
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011096

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

Poor Good Excellent

General communication of office personnel and information provided.

1

2

3

Did works start and complete as arranged?

1

2

3

Were operatives polite and respectful?

1

2

3

Were operatives presentable and identifiable?

1

2

3

Was the workplace safe, clean and tidy during and on completion of the works?

1

2

3

Did the works meet your expectations? If no please detail in section 3.

1

2

3

The overall service received by our company.

1

2

3

The cleaning down and protection regarding COVID-19

1

2

3

2. Would you re-use our services and/or recommend us to others?

YES

NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

He was very helpful
would recommend and use again

We would like to thank you for taking the time to complete this survey.

Date 6-4-23



Head Office :
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Portsmouth Office :
Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sibs.co.uk

Job Reference : SJSO12043

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Exellent work from Ricky
Really pleased!

We would like to thank you for taking the time to complete this survey.

Date 16.6.23

Job Reference : SJS012022

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did works start and complete as arranged?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>
Were operatives polite and respectful?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Were operatives presentable and identifiable?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The overall service received by our company.	<input type="text" value="1"/>	<input type="text" value="2"/>	<input checked="" type="text" value="3"/>
The cleaning down and protection regarding COVID-19	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>

2. Would you re-use our services and/or recommend us to others?

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Your Operatives were very pleasant, worked well, pleasure to have them.

We would like to thank you for taking the time to complete this survey.

Date 28/4/2023



Head Office :
407 Solent Business Centre, Millbrook Road
West, Southampton, Hampshire SO15 0HW
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Job Reference :

SJS012019

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>
YES	NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

The work was carried out professionally and with care, Pete worked hard and was. Careful, we couldnt have asked for anyone better, 10 out of 10.
We would like to thank you for taking the time to complete this survey.

Date *5-5-23*



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Job Reference :

SJS012008

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	<i>Poor</i>	<i>Good</i>	<i>Excellent</i>
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

pete was very informative on all aspects of the work. Always tidied up after himself.

We would like to thank you for taking the time to complete this survey.

Date 18-5-23

Job Reference : SJS012001

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did works start and complete as arranged?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives polite and respectful?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Were operatives presentable and identifiable?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The overall service received by our company.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3
The cleaning down and protection regarding COVID-19	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3

2. Would you re-use our services and/or recommend us to others?

☒ YES ☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

RETE WAS BRILLIANT BEST MULTI-TRADER
I HAVE SON. AND I WAS IN THE BUILDING TRADE
45 yrs

We would like to thank you for taking the time to complete this survey.

Date 21/4/23



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Job Reference : SJS011098

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

Poor Good Excellent

General communication of office personnel and information provided.

Did works start and complete as arranged?

Were operatives polite and respectful?

Were operatives presentable and identifiable?

Was the workplace safe, clean and tidy during and on completion of the works?

Did the works meet your expectations? If no please detail in section 3.

The overall service received by our company.

The cleaning down and protection regarding COVID-19 N/A

2. Would you re-use our services and/or recommend us to others?

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

VERY WELL CO-ORDINATED. RICKIE VERY
FUNCTIONAL & ALWAYS HAPPY. EXPLAINED
THINGS VERY WELL. WOULD RECOMMEND HIM &
THE COMPANY
TO OTHERS
Thank you.

We would like to thank you for taking the time to complete this survey.

Date 4/6/2023



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJS011061

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>
YES	NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

VERY GOOD

We would like to thank you for taking the time to complete this survey.

Date 2.6.23



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSO 11099

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

N/A

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was brilliant, kept place tidy and
Very pleased with work done.

We would like to thank you for taking the time to complete this survey.

Date 12-7-23



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Job Reference : SJS012017

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

PETE was such a hard worker over the moon
with outcome of the bathroom

We would like to thank you for taking the time to complete this survey.

Date 20/6/23



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Job Reference :

SJSOI2025

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

ONLY
IF IT WAS RICKY

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

RICKY WAS A GEM, CARRIED OUT ALL THE
WORK, SO PLEASED WITH MY WET ROOM,

We would like to thank you for taking the time to complete this survey.

Date 26/07/2023



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HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference :

SJSO12033

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

☒ YES

☐ NO

3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Ricke was Brilliant Start to finish
Worked really hard the whole time.

We would like to thank you for taking the time to complete this survey.

Thank you 😊

Date 7/8/2023



Head Office :
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Building 1/083A, Admirals Walk
HMNB Portsmouth, PO1 3LU
Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSOI2036

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was very helpful, explaining things clearly along the way. Excellent job done.

We would like to thank you for taking the time to complete this survey.

Date 4/7/23



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Tel : 02392 839623
Email : admin.hmnbs@sjbs.co.uk

Job Reference : SJSO12068

Satisfaction Survey

As part of our commitment to continually improving the service we provide to our customers, we would value your comments on the work we have completed, and would be grateful if you could take the time to complete our satisfaction survey.

Please tick the appropriate box No. 1-3

1. How do you rate the following?

	Poor	Good	Excellent
General communication of office personnel and information provided.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did works start and complete as arranged?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives polite and respectful?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were operatives presentable and identifiable?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the workplace safe, clean and tidy during and on completion of the works?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the works meet your expectations? If no please detail in section 3.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The overall service received by our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The cleaning down and protection regarding COVID-19	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

2. Would you re-use our services and/or recommend us to others?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
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3. Please provide any further comments on what we did well and/or suggestions on ways in which we can improve the service offered to you below;

Pete was brilliant and so was ^{his} work
I can't wish for better — Brilliant

We would like to thank you for taking the time to complete this survey.

Date 2 Sept 2023